

Queen's University  
Alumni Educational Travel Program  
presents

# *CRUISING* **PATAGONIA'S CHILEAN FJORDS**

CAPE HORN ♦ GLACIER ALLEY ♦ TORRES DEL PAINE NATIONAL PARK ♦  
STRAIT OF MAGELLAN ♦ BEAGLE CHANNEL ♦ SANTIAGO

October 30 to November 10, 2018





QUEEN'S UNIVERSITY  
ALUMNI ASSOCIATION

Dear Fellow Alumni and Friends,

"It is scarcely possible to imagine anything more beautiful than the beryl-like blue of these glaciers," wrote Charles Darwin, awed by the striking iridescent blue-green ice while cruising southern Argentina and Chile in 1833. From the legendary Tierra del Fuego archipelago to magnificent glacier-studded fjords and sweeping pampas grasslands, you too can experience the extremes and contrasts of Patagonia—the tip of South America—which crosses the Andes Mountains from the Pacific to the Atlantic.

On this exclusive land and sea journey, we retrace the bold travels of Darwin and Ferdinand Magellan in southern Chile, a wild landscape still virtually untouched more than a century after the first European settlers arrived. Join us as we discover Santiago and the extraordinary diversity of Patagonia, travelling through the crystalline wonders of Glacier Alley to Cape Horn, the "edge of the world."

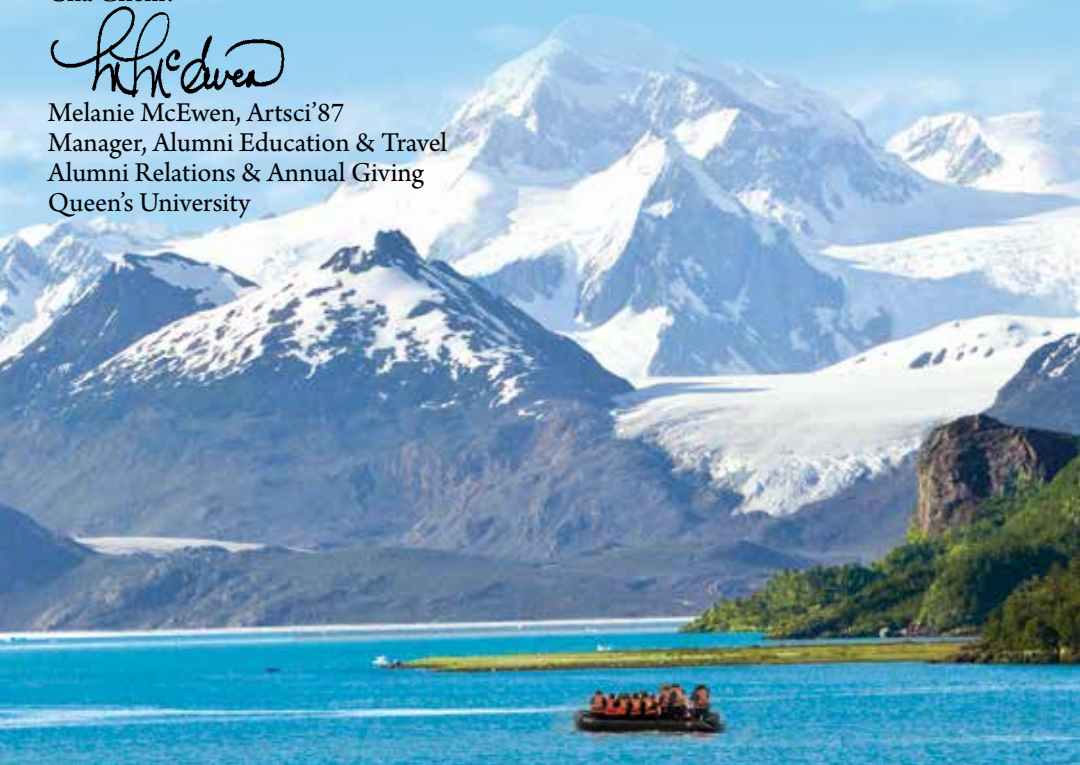
We'll visit an award-winning winery in Santiago and walk Punta Arenas's main square, Plaza de Armas, lined with 19<sup>th</sup>-century mansions. Then, we venture into the vast expanse of Patagonia to see sparkling glaciers, unique wildlife, and the iconic peaks of Torres del Paine National Park.

Aboard the expedition ship VENTUS AUSTRALIS, launching in 2018 and designed specifically for navigating the rich waterways of southern Patagonia, we'll cruise the Chilean fjords, offering some of the world's best viewing of tidewater glaciers, subantarctic woodlands, and marine wildlife—Andean condors, humpback whales, Peale's dolphins and rare Chilean dolphins. We'll experience two of the most historically significant, awe-inspiring passages in world exploration—Beagle Channel and the Strait of Magellan—accompanied by an onboard team of multilingual expert naturalists, who will enrich your expedition with their in-depth knowledge of the region's history, natural wonders and wildlife. The ship is equipped with Zodiac landing craft for excursions to observe glaciers up close as they crack and calve; distinctive species, including elephant seals, cormorants, and endemic Magellanic penguins; and traces of the Yámanas, the original settlers of Wulaia Bay.

Join us for this incredible voyage of a lifetime. Book now while Early Booking Savings and space are still available!

Cha Gheill!

Melanie McEwen, Artsci'87  
Manager, Alumni Education & Travel  
Alumni Relations & Annual Giving  
Queen's University





# Exploring the “Edge of the Earth”

While sailing toward Indonesia’s fabled Spice Islands in 1520, Portuguese explorer Ferdinand Magellan became the first European to enter the channel that would later bear his name. Along the south side of the strait, amid the world’s southernmost forests, smoke rose from numerous native Selk’nam campfires, leading Magellan to name

this island Tierra del Humo, “land of smoke,” which Spain’s King Charles V changed to the more poetic Tierra del Fuego, “land of fire.” The northern side of the strait came to be known as Patagonia, “land of giants,” for Magellan and his men’s impression of the tall, indigenous inhabitants. Three centuries later, *HMS Beagle*, under the command of Admiral Robert FitzRoy and with young naturalist Charles Darwin on board, became the first ship to sail east to west through its namesake channel, which separates the Tierra del Fuego from the smaller islands that stretch down to Cape Horn.

Experience the same wonderment of these intrepid explorers as you cruise through these mesmerizing landscapes almost untouched since Magellan explored them nearly 500 years ago. So as not to spoil Patagonia’s unsurpassed beauty, the VENTUS AUSTRALIS is fitted with the latest technology to meet environmental regulations and leave minimal impact on the navigation routes. Your crew and naturalist guides ensure that the group’s carbon footprint is neutral, both on board and ashore.

## Santiago, Chile

Explore Santiago, Chile’s vibrant and modern capital in the foothills of the snowcapped Andes Mountains. Tour the highlights of the city’s indigenous and European-influenced architecture and culture, including the outstanding collections in the Museo Chileno de Arte Precolombino. Take in the stunning views of the city and surrounding mountains from atop San Cristóbal Hill. En route to the famous, 130-year-old Santa Rita Winery, enjoy views of the scenic Maipo Valley. A local expert will guide your vineyard tour and wine tasting.

## Punta Arenas

The capital of Chile’s Magallanes province, historic Punta Arenas overlooks the Strait of Magellan and is the gateway to Patagonia. During the city tour, admire the Napoleonic architecture and 19<sup>th</sup>-century mansions lining the Plaza de Armas.

## Puerto Natales

The heart of Patagonia unfolds before you in rugged visions of vast, rolling countryside against a backdrop of snowcapped mountains, where sheep, guanacos and the endangered lesser rhea roam.



Photo this page: Secluded Ainsworth Bay is fed by meltwater of Marinelli Glacier.

Cover photo: The iconic Cuernos (horns) del Paine tower over Lake Pehóé in Torres del Paine National Park.



Originally inhabited by the Tehuelche people for thousands of years, the town of Puerto Natales later served as a major transit point for the sheep and coal industries of 20<sup>th</sup>-century Patagonia. Delight in this region's charms at the Hostería Estancia Río Penitente Patagonian sheep ranch, today a preserved Victorian farmhouse owned by descendants of Scottish pioneers. Here, enjoy a traditional lunch and a sheep herding demonstration.

Your unique, Five-Star accommodations are in THE SINGULAR PATAGONIA, where historic, industrial architecture has been transformed into one of South America's finest hotels and is a recognized National Monument of Chile.

Nearby in Milodón Cave, 1890s German pioneer Herman Eberhard discovered the prehistoric remains of a four-metre giant sloth.



Magdalena Island in the Strait of Magellan is an important Magellanic penguin breeding site.

### Torres del Paine National Park

South America's finest national park and a UNESCO Biosphere Reserve, Torres Del Paines is one of National Geographic's most beautiful places in the world. Observe its pristine landscape of magnificent glaciers, lakes, dramatic mountain ranges and its abundance of distinctive wildlife—ostrich-like rheas, pumas, the endangered South Andean deer and guanacos, the predecessor to llamas and alpacas. From the shores of Grey Lake, admire the inspiring Torres del Paine Massif and Grey Glacier. Enjoy lunch in the park and survey its spectacular views of signature mountaintops—the massive, three-peaked Cordillera del Paine.

### Cruising the Chilean Fjords

On board the small expedition ship VENTUS AUSTRALIS, cruise the channels and straits of Tierra del Fuego amid vivid, up-close blue tidewater glaciers. Formed by the Andes mountain range's southern end, these waterways are home to diverse species including elephant seals, cormorants, skua birds and Magellanic penguins.

Ainsworth Bay, the coastal inlet in the seldom-visited Alberto de Agostini National Park,

ITINERARY

Day

EASTER ISLAND® PRE-PROGRAM OPTION

1 Depart home city

2 SANTIAGO, CHILE

3 SANTIAGO

4 SANTIAGO/Fly to PUNTA ARENAS

5 PUNTA ARENAS/PUERTO NATALES

6 TORRES DEL PAINE NATIONAL PARK

7 PUERTO NATALES/PUNTA ARENAS/  
Embark VENTUS AUSTRALIS

8 AINSWORTH BAY/TUCKER ISLETS

9 PIA GLACIER/GLACIER ALLEY/  
BEAGLE CHANNEL

10 WULAIYA BAY/CAPE HORN

11 USHUAIA, ARGENTINA/Disembark ship/  
Fly to BUENOS AIRES/Depart for home city

12 Arrive in home city

BUENOS AIRES AND IGUAZÚ FALLS®

POST-PROGRAM OPTION

A gaucho, or Patagonian cowboy, herds sheep near Hostería Estancia Río Penitente.





*Experience the grandeur of Chile's tidewater Pia Glacier up close.*

is fed by the retreating tidewater Marinelli Glacier and shelters an elephant seal colony. Board a Zodiac for a shore landing and walk among the subantarctic Magellanic forest's broadleaf trees. See the dramatic environmental effects of tens of thousands of beavers, descendants of the original 20 that were imported from North America in 1946.

During a Zodiac excursion in neighbouring Admiralty Sound, observe the Tucker Islets' unusual birds—rock cormorants, dolphin gulls, Magellanic penguins and chimango caracaras.

Enjoy an unforgettable cruise through historic **Beagle Channel**, named for Darwin's ship, which twice explored these waters in the mid-19<sup>th</sup> century. Make a Zodiac landing, walk to a magnificent vantage point and watch for the tidewater Pia Glacier to calve into the fjord. A highlight of the channel is the once-in-a-lifetime cruise through **Glacier Alley**, a majestic wonderland of hanging and tidewater glaciers, swaths of blue ice flowing from the towering gray mountains of the Darwin Cordillera.

**Cape Horn**, a UNESCO Biosphere Reserve, embodies nature's power and demands reverence. Aboard a Zodiac craft, go ashore for an awe-inspiring opportunity

to stand at the “edge of the world” overlooking legendary Drake Passage, weather permitting. Walk across the low-lying, fragile tundra vegetation for an unmatched panoramic view of ships passing around the tip of the New World between the Atlantic and Pacific Oceans.

Cruise into **Wulaia Bay**, and make a Zodiac landing on Isla Navarino. Birdlife, including the unusual Magellanic oystercatcher, is abundant along the shore, while a hike to over 200 metres above sea level offers a staggering view of the bay. Visit the former outpost of the Chilean Navy, which now houses exhibits on past explorers and the indigenous Yámana peoples.

### Engaging Experts On Board

Seasoned expert naturalists, who have studied and travelled extensively in this remote region of the world, will provide lectures and presentations on glaciology in Patagonia, the exploration of Tierra del Fuego, survival of the indigenous people in the region and more aboard the **VENTUS AUSTRALIS**. The team's collaborative experience and enthusiasm for sharing their knowledge make them exceptionally well-suited to lead your cruise through Patagonia's Chilean fjords.

*Chile's indigenous Yámana tribe once canoed in cobalt Wulaia Bay and left incredible archaeological traces along the shores of Isla Navarino.*





**Observation Deck**



**Yámana Lounge**



## NEW SMALL EXPEDITION SHIP MV VENTUS AUSTRALIS

### Small Ship, Sustainable Cruising

The VENTUS AUSTRALIS, launching in 2018, is designed specifically for cruising the pristine waters of rugged Southern Patagonia—Chile's glacier-studded fjords and Argentina's stunning Tierra del Fuego—and is among one of *Travel + Leisure's* World's Best. This expedition vessel can cruise into remote ports and secluded inlets inaccessible to larger ships and provides you with the intimacy and personal service only a small cruise ship can offer.

The ship maintains the highest international safety standards and is fitted with the latest technology to meet environmental regulations and leave minimal impact on the navigation routes.

### Exploration and Enrichment

The ship's English-speaking crew offers friendly Chilean hospitality. A team of multilingual expert naturalists will share their in-depth knowledge about the region's history, glaciology, geology, flora and fauna with you. The ship is equipped with Zodiac landing craft for exclusive excursions.

### With Our Compliments

Complimentary alcoholic and nonalcoholic beverages are available throughout the cruise. Regional wines are served at your table with lunch and dinner.

### All Ocean-View Cabins

Each of the 100 ocean-view cabins has a large picture window (cabins on the Cabo de Hornos Deck feature a floor-to-ceiling window), two twin beds or one double bed, private bathroom with shower and individual climate control.

### Life on Board

Amid panoramic views, enjoy international cuisine and Patagonian specialties in the dining room. Daily meals include early-risers' coffee, buffet breakfast and lunch, afternoon tea and dinner.

Enjoy leisure time on board in the inviting and tastefully appointed public areas, including two lounges featuring a comfortable library with a program of enriching lectures, an observation deck, a bar and a gift shop. There is a doctor on board.

**Dining Room**



**Sky Lounge**





# Included Features

## In Santiago, Chile

- ◆ Two nights in the Five-Star HOTEL SANTIAGO.
- ◆ Breakfast each morning.
- ◆ Welcome Reception.
- ◆ Santiago city tour, including visits to the Museo Chileno de Arte Precolombino and lunch in a local restaurant.
- ◆ Excursion to the award-winning vineyard of Santa Rita for a tour and wine tasting.

## In Punta Arenas, Chilean Patagonia

- ◆ One night in the centrally located HOTEL CABO DE HORROS.
- ◆ Full breakfast.
- ◆ Panoramic tour of Punta Arenas, featuring the Plaza de Armas and Cementerio Municipal Sara Braun.

Transfer from Punta Arenas to Puerto Natales.

## In Puerto Natales

- ◆ Two nights in THE SINGULAR PATAGONIA, a Five-Star, award-winning hotel and National Historical Monument.
- ◆ Full buffet breakfast each morning, one lunch in the hotel with wine and one dinner in the hotel with wine.
- ◆ Full-day guided excursion into Torres del Paine National Park, a UNESCO Biosphere Reserve, including lunch and opportunities to see varied and distinctive Patagonian wildlife.
- ◆ Excursion to Milodón Cave, where the well-preserved remains of a prehistoric giant sloth were discovered.
- ◆ Specially arranged, private visit to a family-owned Patagonian *estancia* (ranch) for lunch and a sheep herding demonstration.

Transfer from Puerto Natales to Punta Arenas.

## On Board the Small Expedition Ship

### VENTUS AUSTRALIS

- ◆ Four-night voyage from Punta Arenas, Chile, to Ushuaia, Argentina, featuring the Strait of Magellan, Beagle Channel, Ainsworth Bay, Tucker Islet, Pia Fjord and Glacier, Glacier Alley, Cape Horn (weather permitting) and Wulaia Bay.
- ◆ Ocean-view accommodations.
- ◆ Captain's Welcome Reception and Welcome and Farewell Dinners.
- ◆ Complimentary alcoholic and nonalcoholic beverages available throughout the cruise.
- ◆ All meals aboard ship, with regional wine served during lunch and dinner.
- ◆ Onboard expedition team of expert naturalists to provide a series of lectures and guide Zodiac excursions.
- ◆ Shore landings to explore Chile's wildlife habitats.
- ◆ Nature walk to the Magellanic forest at Ainsworth Bay.
- ◆ Visit to Tucker Islet to observe Magellanic penguins and distinctive rock cormorants.
- ◆ Excursion in Pia Fjord for spectacular views of the secluded, actively calving Pia Glacier.
- ◆ Up-close cruise to a vivid series of glaciers in Beagle Channel's awe-inspiring Glacier Alley.
- ◆ Exploration of Cape Horn National Park, a UNESCO Biosphere Reserve known as the "edge of the earth" (weather permitting).



### Always Included

- ◆ Transfers and luggage handling abroad if your arrival(s)/departure(s) coincide with the scheduled group transfer(s).
- ◆ Experienced naturalists and local guides for included excursions.
- ◆ Gratuities to local guides and drivers on included excursions and transfers.
- ◆ Complimentary bottled water in your cabin aboard ship and on excursions.
- ◆ Hospitality desk in the hotels in Santiago and Buenos Aires.
- ◆ Experienced Gohagan & Company Travel Directors at your service.
- ◆ Automatic \$250,000 USD flight insurance policy for each participant ticketed on flights by Gohagan & Company.



*Easter Island's unique stone moai lend an element of mystery to its landscape.*

## **Mystique of Easter Island**

### **Pre-Program Option**

The UNESCO World Heritage site of Easter Island and its unique archaeological treasures are shrouded in mystery. Centuries ago, people settled on this tiny island, a mere 166-square-kilometre speck amid the vast Pacific Ocean, more than 1900 kilometres from any other inhabited land. Questions remain as to how and when they arrived and why they sculpted hundreds of gigantic stone *moai* across the island. Visit its most important sites, including the basalt quarry from which the *moai* were carved, the white sand beach said to be the landing site of the island's first settler, and the village central to the Birdman culture, predominant until the arrival of Christian missionaries. Enjoy three nights in the deluxe HANGAROA ECOVILLAGE, a unique hotel with a spectacular natural setting.



*Iguazú Falls, a UNESCO World Heritage site, spans three kilometres of subtropical rainforest.*

## **Argentina's Ciudad y Selva**

### **Buenos Aires ♦ Iguazú Falls**

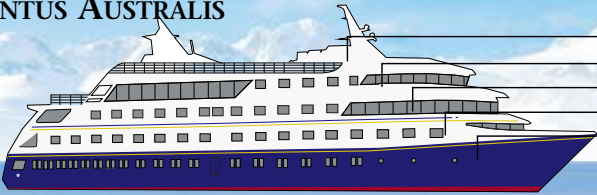
#### **Post-Program Option**

Extend your journey with the juxtaposition of Argentina's lively capital *ciudad* (city) of Buenos Aires and the tropical, dense *selva* (rainforest) of Iguazú Falls. A UNESCO World Heritage site, Iguazú Falls is one of nature's most incredible wonders, featuring more than 275 waterfalls cascading through the virgin rainforest. Walk among the Argentine Falls; admire magnificent views of Devil's Gorge, the highest of the falls; and visit a wildlife rescue centre. In elegant Buenos Aires, see the colourful La Boca district, Monserrat's historic Plaza de Mayo, Palermo's lavish parks, Puerto Madero's riverfront community and the charming old quarter of San Telmo. Visit historic Recoleta Cemetery, famous for its ornate vaults and as the final resting place of Eva Perón. Accommodations are for two nights each in the deluxe INTERCONTINENTAL BUENOS AIRES and in the deluxe MELIÁ IGUAZÚ in Iguazú National Park.

*The Pre- and Post-Program Options are available at additional cost. Details will be provided with your reservation confirmation.*



MV VENTUS AUSTRALIS



- Darwin Deck
- Cabo de Hornos Deck
- Tierra del Fuego Deck
- Magallanes Deck
- Patagonia Deck

Cabin Category*	LAND/CRUISE TARIFF <i>excluding taxes*</i> In U.S. dollars, per person, based on double occupancy	Early Booking Tariff* through April 11, 2018	Tariff* after April 11, 2018
3	Two twin beds or one double bed and one large window. <i>Magallanes Deck.</i>	\$7290	\$8290
2	Two twin beds or one double bed and one large window. <i>Tierra del Fuego Deck.</i>	\$7695	\$8695
1	Two twin beds or one double bed and one large window. <i>Cabo de Hornos Deck.</i>	\$8740	\$9740

Singles are available in category 3 at \$11040 USD\* and in category 1 at \$13220 USD\* on or before April 11, 2018. Add \$1000 USD for reservations made after April 11, 2018.

All internal program air (Santiago to Punta Arenas and Ushuaia to Buenos Aires) and international air are not included in the Land/Cruise Tariff. Attractively priced, exclusive Group Air Packages are available.‡

\*Taxes are an additional \$295 USD per person and are subject to change.  
\*VENTUS AUSTRALIS has been specially contracted for this tour, and the applicable deck plan is available on request from Gohagan & Company and reflects the only valid cabin categorization of the vessel.

CRUISING PATAGONIA'S CHILEAN FJORDS RESERVATION FORM

Contact:  
Alumni Educational Travel Program  
Alumni Relations and Annual Giving  
Queen's University  
99 University Avenue  
Kingston, ON  
Canada K7L 3N6

Phone: (800) 267-7837  
Fax: (613) 533-6777  
Email: [melanie.mcewen@queensu.ca](mailto:melanie.mcewen@queensu.ca)

Title Full Name (exactly as it appears on your passport) Class Year

Title Full Name (exactly as it appears on your passport) Class Year

Street Mailing Address (no P.O. Box number please)

City Province Postal Code

Telephone: (Home) (Mobile)

Email Address (Business)

Preferred Name(s) on Badge(s) Tour No. 035-10/30/18-216

Program reservations require a deposit of \$800 USD per person and \$200 USD per person *Mystique of Easter Island Pre-Program Option* and/or \$200 USD per person *Argentina's Ciudad y Selva Post-Program Option*.  
By reserving and depositing on this program, I/we agree to the Release of Liability, Assumption of Risk and Binding Arbitration Agreement as printed on the outside back cover of this brochure.

- ☐ Enclosed is my/our cheque(s) for \$\_\_\_\_\_ as deposit.  
Make cheques payable to **Thomas P. Gohagan & Company.**
- ☐ I/We authorize you to charge my/our deposit of \$\_\_\_\_\_ to:  
☐ Visa ☐ MasterCard

Card Number Exp. Date

Signature as it appears on credit card

All FINAL PAYMENTS are required to be made by cheque, wire transfer or credit card by July 27, 2018.

- Please make my/our reservation(s) in Cabin Category:  
1st Choice \_\_\_\_\_ 2nd Choice \_\_\_\_\_
- ☐ Double occupancy (two twin beds).
  - ☐ Double occupancy (one double bed).
  - ☐ Single accommodations.
  - ☐ I am reserving as a single but prefer to share accommodations and will allow you to select my roommate (shares cannot be guaranteed).

Please make my/our reservation(s):  
**Mystique of Easter Island Pre-Program Option†**

- ☐ Double at \$1895 USD per person.
- ☐ Single at \$2095 USD per person.
- ☐ I am reserving as a single but prefer to share accommodations and will allow you to select my roommate (shares cannot be guaranteed).

†Air round trip between Santiago, Chile, and Easter Island is at additional cost to be advised.

**Argentina's Ciudad y Selva Post-Program Option†**

- ☐ Double from \$1595 USD per person.
- ☐ Single from \$2495 USD per person.
- ☐ I am reserving as a single but prefer to share accommodations and will allow you to select my roommate (shares cannot be guaranteed).

†Air round trip between Buenos Aires, Argentina, and Iguazú Falls is at additional cost to be advised.

- ☐ I/We want you to book my/our air, at additional cost to be advised,† from:

- \_\_\_\_\_ (fill in departure city)
- ☐ Economy Class
  - ☐ Upgraded Economy
  - ☐ Business Class
  - ☐ First Class

†Note: Call Gohagan & Company (1-800-922-3088) about the attractively priced Air Packages. Airfare is subject to change and availability and is nonrefundable.

- ☐ I/We will make my/our own air arrangements.

The personal information collected on this form is collected under the legal authority of the Royal Charter of 1841, as amended, and will be used for your reservation for the above-mentioned alumni travel program and for related correspondence; to keep you up to date on campus happenings; for fundraising purposes and university advancement activities; and to facilitate answering any University-related questions you may have. For additional clarification, please contact a representative of Queen's Alumni Travel program at 613-533-2060 or toll-free at 1-800-267-7837.



*A relative of the domesticated llama, the wild guanaco is native to the Patagonian steppe.*

Neither Queen's University nor Queen's University Alumni Association will be responsible for the financing, the arranging or the conducting of these tours. They assume no liability or responsibility for damages or financial loss to person or property of any description, that might occur in connection with these tours howsoever arising from the negligence, omission or otherwise of travel services arranged through Thomas P. Gohagan & Company.

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**RESPONSIBILITY:** Thomas P. Gohagan & Company, the sponsoring associations/organizations, and its and their employees, shareholders, subsidiaries, affiliates, officers, directors or trustees, successors, and assigns (collectively "Gohagan"), do not own or operate any entity which is to or does provide goods or services for your trip including, for example, lodging facilities, airline, vessel, or other transportation companies, guides or guide services, local ground operators, providers or organizers of optional excursions, food service or entertainment providers, etc. All such persons and entities are independent contractors. As a result, Gohagan is not liable for any negligent or willful act or failure to act of any such person or entity or of any other third party.

In addition and without limitation, Gohagan is not responsible for any injury, loss, death, inconvenience, delay, or damage to person or property in connection with the provision of any goods or services whether resulting from, but not limited to, acts of God or force majeure, acts of government, acts of war or civil unrest, insurrection or revolt, bites from or attacks by animals, insects or pests, strikes or other labour activities, criminal or terrorist activities of any kind or the threat thereof, sickness, illness, epidemics or the threat thereof, the lack of availability of or access to medical attention or the quality thereof, overbooking or downgrading of accommodations, mechanical or other failure of airplanes, vessels, or other means of transportation, or for any failure of any transportation mechanism to arrive or depart timely or safely.

If due to weather, flight schedules or other uncontrollable factors, you are required to spend an additional night(s), you will be responsible for your own hotel, transfers and meal costs. Baggage is entirely at owner's risk. The right is reserved to decline to accept as a trip participant, or remove from a trip, without refund, any person Gohagan judges to be incapable of meeting the rigours and requirements of participating in the activities, or who is abusive to other trip participants, leaders or third parties, or who Gohagan determines to detract from the enjoyment of the trip by others. Specific room/cabin assignments are within the sole discretion of the hotel or cruise line.

Gohagan reserves the right to change the itinerary or trip features at any time and for any reason, with or without notice, and Gohagan shall not be liable for any loss of any kind as a result of any such changes. Ship schedules, port calls, hours of arrival and departure, sightseeing events, special programs and guest lecture series (if applicable), are subject to change or cancellation. Gohagan reserves the right to substitute motorcoach transportation using hotels, inns or lodges for cruise accommodations if necessary due to weather, water conditions or levels, other events of force majeure, mechanical or other conditions beyond the control of Gohagan. Gohagan is not responsible therefor and is not required to compensate passengers under these circumstances. Gohagan may cancel a trip (or an option) for any reason whatsoever; if so, its sole responsibility is to refund monies paid by the participant to it. Gohagan, however, is not required under these circumstances to refund the cost of any purchased travel insurance. Gohagan is not required to cancel any trip for any reason including without limitation, United States Department of State, World Health Organization or other Warnings or Advisories of any kind. Gohagan is not responsible for penalties assessed by air carriers resulting from operational and/or itinerary changes, even if Gohagan makes the flight arrangements or cancels the trip. Gohagan reserves the right to substitute vessels, hotels or attractions of a similar category for those listed in this brochure.

**NOT INCLUDED:** Taxes; passport, visas and associated fees; personal expenses such as laundry, telephone calls and Internet access; accident/sickness, trip cancellation, and baggage insurance; gratuities to ship and hotel personnel; optional sightseeing excursions; baggage charges on aircraft; local departure air/airport tax(es); airfare and associated local taxes, airport facility and security taxes and federal inspection fees not listed in the "Included Features" section of the brochure; transfers and baggage handling to/from airport/hotel/ship on day(s) of arrival and/or departure if you are arriving earlier or later than and/or departing earlier or later than the scheduled group transfer(s); any overnight on land due to flight schedule(s); meals, alcoholic or other beverages and all other services not specifically mentioned in the "Included Features" section.

**AIRFARE:** Airfare is subject to change and availability and, depending on the fare basis, likely is nonrefundable. Your airline ticket constitutes a contract between you and the airline, even if purchased through Gohagan.

**LUGGAGE:** Luggage allowance policies are set by the airlines and may change without notice.

**PHYSICAL ACCESSIBILITY:** All programs require physical independence and mobility. Any physical or mental condition that may require special medical attention or physical assistance (for example, the need for a wheelchair) must be reported in writing when you make your reservation. Travellers must be able to embark or disembark motorcoaches alone or with minimal assistance from your travelling companion and climb stairs and step over raised thresholds without assistance. Travellers requiring assistance must travel with a companion who will be responsible for handling equipment.

**DISCOUNTED RESERVATIONS:** Discounts apply only to those reservations received in the offices of Gohagan in writing, accompanied by the required deposit, by **April 11, 2018**. In the event a "discounted" reservation must be cancelled, no "replacement" reservation can be substituted at the discounted rate. A "replacement" reservation is a new reservation and can be substituted only at the full-fare tariff. Cancellation penalties may apply.

**CANCELLATIONS:** Cancellations for all or any part of the trip including Pre/Post Program(s) reservation(s) will not be effective until received in writing in the offices of Gohagan. Should you have to cancel, the following terms will apply: reservation cancellation(s) are subject to a \$200 USD (\$50 USD Pre/Post Program(s)) per person administrative fee from the time of booking through 120 days prior to departure; from 95 through 119 days prior to departure, \$800 USD (\$200 USD Pre/Post Program(s)) per person; from 60 through 94 days prior to departure, 70% of the published full regular tariffs; cancellations 59 days or less prior to departure, a no-show, or early return from the trip will result in forfeiture of 100% of the published full regular tariffs. In addition, any applicable airline cancellation fees, optional excursion cancellation fees and administrative fees may apply.

**TRIP INSURANCE:** We strongly recommend that you purchase trip cancellation insurance. In the event that you must cancel your participation in a travel program, trip cancellation insurance may be the only source of reimbursement. **Travel insurance information will be sent to you by the Queen's University Alumni Travel office with your confirmation letter.**

**RATES:** Prices quoted are based on fares in effect at the time of printing and are subject to change at any time. On land and/or cruise programs, even after full payment, Gohagan reserves the right to increase the tour price in the event of cost increases due to changes in supplier costs, currency fluctuations or fuel or energy surcharges and all such increases are to be paid to Gohagan upon notice to the tour participant of such increases. On programs which include Gohagan purchased interstate or international air (which originates or returns to the United States), no increased costs will be passed on after final payment except for subsequently imposed governmental tax increases.

**REGISTRATION:** CST#: 2031868-40, WST#: 601 767 666, OST#: TA 0905.

**BINDING ARBITRATION:** Any dispute concerning, relating or referring to this Agreement, the brochure or any other literature concerning the trip, or the trip itself, shall be resolved exclusively by binding arbitration pursuant to the Federal Arbitration Act, 9 U.S.C. Sections 1-16, either according to the then existing Commercial Rules of the American Arbitration Association (AAA) or pursuant to the Comprehensive Arbitration Rules & Procedures of the Judicial Arbitration and Mediation Services, Inc. (JAMS). Such proceedings will be governed by substantive (but not procedural) Illinois law and will take place in Chicago, IL. The arbitrator and not any federal, state, or local court or agency shall have exclusive authority to resolve any dispute relating to the interpretation, applicability, enforceability, conscionability, or formation of this contract, including but not limited to any claim that all or any part of this contract is void or voidable. Please understand that by agreeing to these terms and conditions, the participant and Gohagan are waiving the right to a trial by jury.

**ACCEPTANCE OF CONTRACT:** By forwarding of deposit, the participant certifies that he/she does not have any mental, physical or other condition of disability that would create a hazard for him/herself or other participants and accepts the terms contained in this Release of Liability, Assumption of Risk and Binding Arbitration Agreement.

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