CIO and Associate Vice-Principal (Information Technology Services)

At Queen’s, the pursuit of excellence is all about making the world a better place. Steeped in tradition and at the leading edge of new thinking and discoveries, Queen’s is the first choice for many top students and a source of great pride and attachment for its alumni, many of whom are notable figures in their professions and communities. One of Canada’s leading and most-recognized universities, Queen’s is a full-spectrum, research-intensive university with six faculties, several colleges and professional schools as well as the Bader International Study Centre located in the United Kingdom. The campus also has a fully integrated network of six libraries. It is home to several outstanding artistic hubs including the Agnes Etherington Art Centre, The Isabel Bader Centre for the Performing Arts and the Dan School of Drama and Music.

Queen’s is located in historic Kingston on the traditional lands of the Haudenosaunee and Anishinaabe peoples. Equi-distant from Toronto, Montreal and Ottawa, where the St. Lawrence meets Lake Ontario and the Rideau Canal (a UNESCO World Heritage site), Kingston is a stunning city that consistently ranks as one of the best places to live in Canada. Kingston’s community-minded citizens enjoy an outstanding quality of life enhanced by superb intellectual, cultural and recreational opportunities and supported by excellent health and educational services. Kingston is a boater’s paradise with boating activities of all kinds, including Able Sail, which has programs offering recreational, competitive, and Paralympic sailing instruction for persons with a disability.

Queen’s is a leading employer and an integral part of the Kingston community, with 7,000 faculty and staff, and a student enrolment of 24,000, including a growing number of Indigenous and international students. Students originate from more than 100 countries, and every Canadian province and territory.

As CIO, you will provide IT strategy development, policy and planning leadership for the University’s academic, research and administrative information technology infrastructure, services and applications in a diverse and decentralized organization with evolving and important technology needs. You will lead and develop a high-performing team in ITS (Information Technology Services), tasked with ensuring that the University’s central academic and administrative systems, enterprise computing and networking infrastructure, voice services, audio-visual services, information security and risks, and support programs address the requirements of the Queen’s community. With a clear emphasis on client service, and quality, timely and secure services, you will provide expert advice and leadership in the effort to best support students, staff, and faculty in their academic and research endeavors. A key measure of your success in this role will be engaging key stakeholders in the development of a common vision and a coordinated approach for IT across the University that will optimize the University’s overall investment in IT and support the University’s core mission.
As the candidate of choice, you have held a broad, senior leadership information technology role in a complex, multi-constituent, decentralized organization where you have led significant teams and worked collaboratively with many different stakeholders to achieve business success through technology. You understand academia and can lead organizational development and change in that context. You are experienced with ERP, particularly sustainment planning strategies, IT governance structures and processes, and in the development and implementation of robust cybersecurity plans.

An effective leader, your strategic abilities are coupled with a strong operational focus – setting a clear direction for your team, with corresponding goals and key deliverables. You are skilled in attracting diverse talent, developing departmental staff, team-building, and instilling best business practices within a diversity and inclusion model and high standards of service delivery. A Master’s degree is considered an asset, and a combination of equivalent education and experience will be considered.

The University invites applications from all qualified individuals. Queen’s is committed to employment equity and diversity in the workplace and welcomes applications from women, visible/racialized minorities, Aboriginal/Indigenous peoples, persons with disabilities, and LGBTQ+ persons. All qualified candidates are encouraged to apply; however, in accordance with Canadian immigration requirements, Canadian citizens and permanent residents of Canada will be given priority. The University will provide support in its recruitment process to applicants with disabilities, including accommodation that takes into account an applicant’s accessibility needs. If you require accommodation during the interview process, please contact Kim Murphy, Director of Risk Management and Office of the Vice-Principal (Finance and Administration) (613) 533-6010, kim.murphy@queensu.ca.

Please forward your application (letter and resume) to Louise Sidky (416) 572-7658 or Richard Myron at Sidky Myron & Associates, Davisville Centre, 1920 Yonge Street, suite 200, Toronto ON M4S 3E2, via email at candidateqcio@sidkymyron.ca. All responses will be acknowledged.