Student System Known Issues:

Updated April 21, 2011

**KNOWN ISSUE:** Whenever a user sees an error message that contains a reference to “REMOTEA” (see screenshot below), it is essentially a “system busy” message, i.e. the system does not have the resources available to process your request. See below for a list of processes that are affected. In summary, it is not an bug with the specific process. It just means that the system is too busy to perform the process at that time. The issue has been escalated to Oracle and we are working with them to find a solution.

![Message from webpage](https://example.com/message.png)

**WORK-AROUND:** The user should wait a minute or two and try the process again. If the problem persists, try again at another time of day.

**DETAILS:** For more detailed information, see Footprint 1427.

**Affected Processes:**

- ADPCPRRC ADMISSIONS, ACADEMIC PROGRAM GENERATOR; PROCESS SCHEDULER DRIVER
- SFPAPPRC APPLICATION FEE CALCULATION PROGRAM
- SFPDEPRC DEPOSIT FEE CALCULATION PROGRAM
- SFPQKDRV GROUP POSTING PROGRAM
- SPFRCALC TUITION AND FEES CALCULATION PROGRAM
- SFPTPART GROUP POSTING PROGRAM
- SRPCAAARC REMOTE CALL DRIVER FOR THE ACADEMIC ADVISEMENT REPORT PROCESS
- SRPCCRRC REMOTE CALL DRIVER FOR THE CLASS DATA ROLL
- SRPCERC REMOTE CALL DRIVER FOR THE ENROLLMENT PROCESS DRIVER
- SRPCEVAL REMOTE CALL DRIVER FOR THE ENROLLMENT VALIDATION PROCESS
- SRPCGGRRC REMOTE CALL DRIVER FOR THE GRADE ROSTER GENERATOR
- SRPCGPRC REMOTE CALL DRIVER FOR THE GRADE POSTING ENGINE
- SRPCGTPRC COBOL DRIVER USED FOR REMOTE CALL FROM TRANSFER CREDIT PANELS (SIMILAR TO SRPCRTD)
- SRPQUERC RESOURCE ENQUEUING ENGINE