

Student System Known Issues:

Updated April 21, 2011

KNOWN ISSUE: Whenever a user sees an error message that contains a reference to “REMOTEA” (see screenshot below), it is essentially a “system busy” message, i.e. the system does not have the resources available to process your request. See below for a list of processes that are affected. In summary, it is not an bug with the specific process. It just means that the system is too busy to perform the process at that time. The issue has been escalated to Oracle and we are working with them to find a solution.



WORK-AROUND: The user should wait a minute or two and try the process again. If the problem persists, try again at another time of day.

DETAILS: For more detailed information, see Footprint 1427.

Affected Processes:

ADPCPRRC	ADMISSIONS, ACADEMIC PROGRAM GENERATOR; PROCESS SCHEDULER DRIVER
SFPAPPRC	APPLICATION FEE CALULATION PROGRAM
SFPDEPRC	DEPOSIT FEE CALULATION PROGRAM
SFPQKDRV	GROUP POSTING PROGRAM
SFPRCALC	TUITION AND FEES CALCULATION PROGRAM
SFPTPART	GROUP POSTING PROGRAM
SRPCAARC	REMOTE CALL DRIVER FOR THE ACADEMIC ADVISEMENT REPORT PROCESS
SRPCCRRC	REMOTE CALL DRIVER FOR THE CLASS DATA ROLL
SRPCERC	REMOTE CALL DRIVER FOR THE ENROLLMENT PROCESS DRIVER
SRPCEVAL	REMOTE CALL DRIVER FOR THE ENROLLMENT VALIDATION PROCESS
SRPCGGRC	REMOTE CALL DRIVER FOR THE GRADE ROSTER GENERATOR
SRPCGPRC	REMOTE CALL DRIVER FOR THE GRADE POSTING ENGINE
SRPCTCRC	COBOL DRIVER USED FOR REMOTE CALL FROM TRANSFER CREDIT PANELS (SIMILAR TO SRPCRTD)
SRPQUERC	RESOURCE ENQUEUEING ENGINE