Instructions
All information you provide is subject to the Freedom of Information and Protection of Privacy Act.

If you are a public sector organization with **20 or more employees** that is not designated under the Integrated Accessibility Standards Regulation (IASR) you are to comply with the IASR as a private/not-for-profit organization and complete the appropriate Accessibility Compliance Report. If you are a public sector organization with **fewer than 20 employees** that is not designated under the IASR, you are to comply with the IASR as a small business/non-profit organization and are exempt from the requirement to submit a report.

Fields marked with an asterisk (*) are mandatory.

### A. Organization information

<table>
<thead>
<tr>
<th>Organization category *</th>
<th>Number of employees range *</th>
<th>Reporting year</th>
</tr>
</thead>
<tbody>
<tr>
<td>Designated Public Sector</td>
<td>50+ employees</td>
<td>2021</td>
</tr>
</tbody>
</table>

### Business details

<table>
<thead>
<tr>
<th>Organization legal name *</th>
<th>Number of employees in Ontario *</th>
<th>Help</th>
</tr>
</thead>
<tbody>
<tr>
<td>Queen's University at Kingston</td>
<td>5000</td>
<td></td>
</tr>
</tbody>
</table>

Business number (BN9) * Help

- [ ] Check this box if you have received an AODA identifier from the Ministry for Seniors and Accessibility

- [ ] Check if operating/business name is same as legal name

Organization operating/business name

- Queen's University at Kingston

- Sector that best describes your organization’s principal business activity *

- Empty

- Subsector (if possible)

- Industry group (if possible)

### Mailing address

Address where letters can be sent to the person responsible for coordinating the organization's AODA compliance activities.

Country *

- The fields below will change based on your selection.

- [ ] Canada
- [ ] USA
- [ ] International

Type of address *

- [ ] Street address
- [ ] Street address served by route
- [ ] Other

Unit number

- 99

Street number *

- University Ave

Street type

- Avenue

Street direction

City *

- Kingston

Province *

- ON (Ontario)

Postal code (e.g. A1A 1A1) *

- K7L 3N6

### Business address

(Address at which letters can be sent to the company director/officer accountable for the organization's compliance with the AODA.)

- [ ] Check if business address is same as mailing address

Country *

- The fields below will change based on your selection.

- [ ] Canada
- [ ] USA
- [ ] International

Type of address *

- [ ] Street address
- [ ] Street address served by route
- [ ] Other
<table>
<thead>
<tr>
<th>Unit number</th>
<th>Street number *</th>
<th>Street name *</th>
<th>Street type</th>
<th>Street direction</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>99</td>
<td>University Ave</td>
<td>Avenue</td>
<td></td>
</tr>
<tr>
<td>City</td>
<td>Kingston</td>
<td>Province *</td>
<td>ON (Ontario)</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Postal code (e.g. A1A 1A1) *</td>
<td>K7L 3N6</td>
<td></td>
</tr>
</tbody>
</table>
B. Understand your accessibility requirements

Before you begin your report, you can learn about your accessibility requirements at ontario.ca/accessibility

Additional accessibility requirements apply if you are:

- a library board
- a producer of education material (e.g. textbooks)
- an education institution (e.g. school board, college, university or school)
- a municipality

If you are a municipality submitting this report, and submitting on behalf of local boards, please indicate which boards below.

C. Accessibility compliance report certification

Section 15 of the Accessibility for Ontarians with Disabilities Act, 2005 requires that accessibility reports include a statement certifying that all the required information has been provided and is accurate, signed by a person with authority to bind the organization(s).

Note: It is an offence under the Act to provide false or misleading information in an accessibility report filed under the AODA.

The certifier may designate a primary contact for the Ministry for Seniors and Accessibility to contact the organization(s); otherwise the certifier will be the main contact.

Certifier: Someone who can legally bind the organization(s).

Primary Contact: The person who will be the main contact for accessibility issues.

Acknowledgement

I certify that all the information is accurate and I have the authority to bind the organization *

Certification date (yyyy-mm-dd) * 2021-12-15

Certifier information

Last name * Green
First name * Mark

Position title * Business phone number * Extension
Other

Check here if TTY
Alternate phone number
Fax number
Primary contact for the organization(s)

☐ Check if the primary contact is same as the certifier

Last name * Christie
First name * Jill

Position title * Administrator
Business phone number *
Extension ☐ Check here if TTY

Email * Alternate phone number Extension Fax number

D. Accessibility compliance report questions

Instructions
Please answer each of the following compliance questions. Use the Comments box if you wish to comment on any response.
If you need help with a specific question, click the help links which will open in a new browser window. Use the link on the left to view the relevant AODA regulations and the link on the right to view relevant accessibility information resources.

Municipal Accessibility Advisory Committees

1. Is your organization a municipality with a population of 10,000 or more? *
   (If Yes, you will be required to answer additional questions.)
   Learn more about your requirements for question 1
   Read Accessibility for Ontarians with Disabilities Act, 2005, S.O. 2005, c. 11, s. 29: Municipal Accessibility Advisory Committees
   1.a. Has your organization established an accessibility advisory committee as outlined in section 29 of the AODA? *
       (If Yes, you will be required to answer additional questions.)
       Learn more about your requirements for question 1.a
       Read Accessibility for Ontarians with Disabilities Act, 2005, S.O. 2005, c. 11, s. 29: Municipal Accessibility Advisory Committees
   Comments for question 1.a

2. Are the majority of the members of the committee persons with disabilities? *
   Learn more about your requirements for question 2
   Read Accessibility for Ontarians with Disabilities Act, 2005, S.O. 2005, c. 11, s. 29 (3): Municipal Accessibility Advisory Committees
   Comments for question 2

3. Has the committee provided advice to council about site plans and drawings (as described in S.41 of the Planning Act) as well as advice on the requirements and implementation of accessibility standards? *
   Learn more about your requirements for question 3
   Read Accessibility for Ontarians with Disabilities Act, 2005, S.O. 2005, c. 11, s. 29 (4): Municipal Accessibility Advisory Committees
   Comments for question 3

Foundational requirements

4. Does your organization have written accessibility policies that include a statement of commitment? *
   Learn more about your requirements for question 4
   Read O.Reg. 191/11 s. 3: Establishment of accessibility policies
   Comments for question 4
5. Does your organization have a document or documents of your accessibility policies publicly available and, on request, provide them in an accessible format? *

Read O. Reg. 191/11 s. 3 (3): Establishment of accessibility policies

Learn more about your requirements for question 5

Comments for question 5

6. Has your organization established, implemented, maintained and posted a multi-year accessibility plan on your organization’s website? *

Read O. Reg. 191/11 s. 4: Accessibility plans

Learn more about your requirements for question 6

Comments for question 6

7. Has your organization completed a review of its progress implementing the strategy outlined in its accessibility plan and documented the results in an annual status report posted on the organization’s website? *

Read O. Reg. 191/11 s. 4 (1), 4(3): Accessibility plans

Learn more about your requirements for question 7

Comments for question 7

8. Did your organization consult with people with disabilities when establishing, reviewing and updating its multi-year accessibility plan? *

Read O. Reg. 191/11 s. 4 (2): Accessibility plans

Learn more about your requirements for question 8

Comments for question 8

9. Does your organization provide the appropriate training on the Integrated Accessibility Standards Regulation and the Human Rights Code as it pertains to persons with disabilities? *

Read O. Reg. 191/11 s. 7: Training

Learn more about your requirements for question 9

Comments for question 9

10. Were all persons that require training trained as soon as practicable? Under Section 7(1) of the Integrated Accessibility Standards Regulation, the following persons require training: (a) all persons who are an employee of, or a volunteer with, the organization; (b) all persons who participate in developing the organization’s policies; and (c) all other persons who provide goods, services or facilities on behalf of the organization. *

Read O. Reg. 191/11 s. 7 (3): Training

Learn more about your requirements for question 10

Comments for question 10

11. Does your organization provide training in respect of any changes to your accessibility policies on an ongoing basis? *

Read O. Reg. 191/11 s. 7 (4): Training

Learn more about your requirements for question 11

Comments for question 11
12. Does your organization keep a record of the training provided, including the dates on which the training is provided and the number of individuals to whom it is provided? *

Yes  No

Read O. Reg. 191/11 s. 7 (5): Training

Learn more about your requirements for question 12

Comments for question 12

13. Does your organization ensure that its public feedback processes are accessible to persons with disabilities by providing or arranging accessible formats or communication supports, upon request, and do you notify the public of this accessible feedback policy? Note: “public” can include customers, clients, third parties, or businesses. *

Yes  No

Read O. Reg. 191/11 s. 11: Feedback

Learn more about your requirements for question 13

Comments for question 13

Information and communications

14. As of January 1, 2021, do all your organization’s internet websites conform to World Wide Web Consortium Web Content Accessibility Guidelines 2.0 Level AA (except for live captions and pre-recorded audio descriptions)? Please indicate in the comment box provided the complete names and addresses of your publicly available web content, including websites, social media pages, and apps *

Yes  No

Read O. Reg. 191/11 s. 14 (4): Accessible websites and web content

Learn more about your requirements for question 14

Publicly available web content and comments for question 14

Queen’s University: https://www.queensu.ca/
Twitter: https://twitter.com/queensu
Facebook: https://www.facebook.com/queensuniversity
Instagram: https://www.instagram.com/queensuniversity/
YouTube: https://www.youtube.com/user/QueensUCanada
LinkedIn: https://www.linkedin.com/school/queen's-university/mycompany/
Apps on Apple store: https://apps.apple.com/ca/developer/queens-university-at-kingston/id532175955
Apps on Google Play store: https://play.google.com/store/apps/developer?id=Queen%27s+University&hl=en_CA&gl=US

Employment

15. Does your organization notify successful applicants of its policies for accommodating employees with disabilities during offers of employment? *

Yes  No

Read O. Reg. 191/11 s. 24: Notice to successful applicants

Learn more about your requirements for question 15

Comments for question 15

16. Does your organization develop and have in place a written process for the development of documented individual accommodation plans for employees with disabilities? *

Yes  No

Read O. Reg. 191/11 s. 28: Documented individual accommodation plans

Learn more about your requirements for question 16

Comments for question 16
### Transportation

17. Does your organization provide transportation services? *(If Yes, you will be required to answer an additional question.)*

- Yes [ ]
- No [ ]

**Read O. Reg. 191/11 Part IV: Transportation standards**

17.a. Does your organization conduct employee and volunteer accessibility training on the safe use of accessibility equipment and features of your transportation vehicles? *

- Yes [ ]
- No [ ]

**Read O. Reg. 191/11 s. 36: Accessibility training**

Comments for question 17.a

### Design of public spaces

18. Since your organization last reported on its accessibility compliance, has your organization constructed new or redeveloped existing off-street parking facilities that it intends to maintain? *(If Yes, you will be required to answer an additional question.)*

- Yes [ ]
- No [ ]

**Read O. Reg. 191/11 Part IV.1: Design of public spaces standards**

18.a. When constructing new or redeveloping off-street parking facilities that your organization intends to maintain, does it ensure that the off-street parking facilities meet the accessibility requirements as outlined in the Design of Public Spaces standards? *

- Yes [ ]
- No [ ]

**Read O. Reg. 80.32-37: Accessible parking**

Comments for question 18.a

19. Since your organization last reported on accessibility compliance, has your organization constructed new or redeveloped existing outdoor play spaces that it intends to maintain? *(If Yes, you will be required to answer an additional question.)*

- Yes [ ]
- No [ ]

**Read O. Reg. 191/11 Part IV.1: Design of public spaces standards**

19.a. When constructing new or redeveloping existing outdoor play spaces, did your organization consult with the public and persons with disabilities on the needs of children and caregivers, and if you represent a municipality did your organization consult with the municipal advisory committee where one was established as outlined in s. 80.19 of the Integrated Accessibility Standards Regulation? *

- Yes [ ]
- No [ ]

**Read O. Reg. 191/11 s. 80.19: Outdoor play spaces**

Comments for question 19.a

20. Does your organization’s multi-year accessibility plan include procedures for preventative and emergency maintenance of the accessible elements in public spaces, and for dealing with temporary disruptions when accessible elements required under the Integrated Accessibility Standards Regulations Part IV are not in working order? *

- Yes [ ]
- No [ ]

**Read O. Reg. 191/11 s. 80.44: Maintenance of accessible elements**

Comments for question 20
## Confirmation questions

21. Other than the requirements cited in the above questions, is your organization complying with all other requirements for the **Information and Communications Standards** under the Integrated Accessibility Standards Regulation? *  

   Read O. Reg. 191/11 Part II: Information and communications standards  

   Comments for question 21

22. Other than the requirements cited in the above questions, is your organization complying with all other requirements for the **Employment Standards** under the Integrated Accessibility Standards Regulation? *  

   Read O. Reg. 191/11 Part III: Employment standards  

   Comments for question 22

23. Other than the requirements cited in the above questions, is your organization complying with all other requirements for the **Transportation Standards** under the Integrated Accessibility Standards Regulation? *  

   Read O. Reg. 191/11 Part IV: Transportation standards  

   Comments for question 23

24. Other than the requirements cited in the above questions, is your organization complying with all other requirements for the **Customer Service Standards** under the Integrated Accessibility Standards Regulation? *  

   Read O. Reg. 191/11 Part IV,2: Customer service standards  

   Comments for question 24

25. Other than the requirements cited in the above questions, is your organization complying with all other requirements for the **Design of Public Spaces Standards** under the Integrated Accessibility Standards Regulation? *  

   Read O. Reg. 101/11 Part IV,1: Design of Public Spaces standards  

   Comments for question 25
Fields marked with an asterisk (*) are mandatory.

**E. Accessibility compliance report summary**

Your responses to the questions on your accessibility report indicate that your organization is in compliance with AODA standards.

Your organization may be audited to verify compliance.