

Student Services



AFTER HOURS SUPPORTS

BISC Campus Security	24 hours	01323 834400 / x.4400
BISC Student Life Coordinator On-Call	24 hours	07771 856183 01323 834400
BISC Walkhome Service	Dusk – 2 am, Sun – Wed Dusk – 3 am, Thu – Sat	01323 834400 / x.4400
UK Fire-Police-Ambulance Emergencies only	24 hours	999 (on campus dial 4400 and ask Security to call)
The Saturn Centre Sexual Assault Referral Centre	9am – 5pm, Mon – Fri After hours	01293 600469 0800 003 7797 www.saturncentre.org
Survivors' Network	7pm – 9pm, Wed and Fri	01273 720110 www.survivorsnetwork.org.uk
Samaritans	24 hours	08457 9090 www.samaritans.org
The Mix	11am – 11pm	0808 808 4994 www.themix.org.uk/
EACH (Educational Action Challenging Homophobia)	9am – 5pm, Mon – Fri	0808 1000 143 www.each.education/
Queen's Emergency Line*	24 hours	001 613 533 6111

ADDITIONAL INFORMATION AND SUPPORTS

BISC Student Services	01323 834486 / x.4486 (Manager) 01323 834458 / x.4458 (ASESM)	01323 834456 / x.4456 (ASSM) 01323 834418 / x.4418 (SLCs)
BISC On-Site Counselling Service		counselling@bisc.queensu.ac.uk
UK Police (non-emergency)		101
UK National Health Service Advice (non-emergency)		111
Avenue House Sexual Health Clinic		01323 416100 (Option 1)
Queen's University Equity Office*		001 613 533 2563
Queen's University Human Rights Office*		001 613 533 6886
Queen's University Student Wellness Services – Health Services*		001 613 533 2506
Queen's University Student Wellness Services – Counselling Services*		001 613 533 6000 x.78264
Queen's University Sexual Violence and Prevention Coordinator*		001 613 533 6330
Queen's University Ombudsman*		001 613 533 6495
Queen's University Four Directions Aboriginal Student Centre*		001 613 533 6970
Queen's University Student Academic Success Services (SASS)*		001 613 533 6315
Queen's University Student Awards Office (OSAP)*		001 613 533 2216
Queen's University Chaplain*		001 613 533 2186

- = Resources based in Kingston, ON. Note there is a 5-hour time difference between Herstonceux and Kingston.