Film and Media Covid-19 Pandemic Response Updates:

Dear FILM, MAPP, COCA, MDIA, and SCCS students,

We hope you’re all doing well, hanging in there, social distancing, and self-isolating if necessary. We have a few updates and reminders for you.

1. All classes have been migrated to remote teaching/learning. Individual instructors will reach out to students via email and/or OnQ as to how they will proceed.

2. We will be having meetings with FILM students through the Voom platform this week to address any concerns or issues, and, really to check in and see all is as well as it can be. There will be two Sessions, one for 2nd and 3rd year students, and one for 4th year. Staff and faculty will attend too. Stephanie Wilson will send an email with a link. There’s nothing you’ll need to do other than logon.

3. Summer Online course for the University will begin one week later, May 11 now. Film and Media is working with Arts & Science online to see if we can offer more online course this summer, or increase space in existing courses, to replace the in person classes we had planned to offer. As soon as we have information on this we will inform our students.

4. Arts and Science is allowing students to pass/drop Winter Term courses. Here are some FAQs:

   What if my performance is affected by the COVID-19 situation? Can I appeal?

   We recognize that the current circumstances may be causing you increased stress and that your home situation may not be conducive to online learning, due to unreliable internet access or other disruptions. We recognize the need for remedies if your performance is compromised by these circumstances. The Faculty of Arts and Science is therefore making the following remedies available to you if your course performance is compromised by the COVID-19 situation.

   All Arts and Science undergraduate students who achieve a passing grade in an Arts and Science course that is lower than they might have achieved had the disruptions not occurred will have the option to change their grade to a Pass (P) instead of their final letter grade.

   All Arts and Science undergraduate students who fail an Arts and Science course will have the option to drop the course without academic penalty.

   The option to drop is available now and this is something you can do yourself in SOLUS. The course will be removed entirely from your transcript. The option to change a passing grade into a P will take effect in May, after the final course grades are posted. You will not need to make an academic appeal in order to change a grade to P. We will be in touch as May approaches with instructions on how to make this change. Of course, if you wish to keep
your final letter grade that is also an option. Both options will be available until May 20, 2020.

We strongly encourage you to take time to consider these options and think carefully about the consequences of changing a letter grade to a P. **Your final grades will be available May 11 and you have until May 20 to make the decision that is in your best interest.** Note that you may still need letter grades for access to courses with specific prerequisites, for first-year plan selection and perhaps for some merit-based scholarships and awards.

**For advice on making a decision, you can:**
1. Contact Undergraduate Chair/Acting Head, Scott MacKenzie at mackenzs@queensu.ca or Undergraduate and Graduate Assistant Stephanie Wilson at stephanie.wilson@queensu.ca.
2. Make an appointment with a Faculty of Arts and Science advisor by emailing asc.academic@queensu.ca.
3. Join one of the Lunchtime Live Info Sessions with the Dean and Associate Deans to ask questions or listen in on the conversation. We are online every day, from Monday to Friday at noon, via Zoom (zoom.us/j/881556360).
4. Visit QUartsci.com/covid-19 webpage regularly for updates

5. 4th year graduating students: as many of you have left town, and the building is shut down, we have come up with a way for you to get your refund on your FOBs. The extended deadline to return them is August 31st. Please mail your FOB to:

   FOB Return Command Centre,
   Dept. of Film and Media,
   Queen’s University,
   Isabel Bader Centre for the Performing Arts,
   390 King St. W.,
   Kingston, Ontario, Canada, K7L 2X4

   Include your name, student number, and Queen’s email in the letter. Once the building is back up and running, Cam will reach out to you to call in the credit card number to which you want the deposit returned. We can’t take your credit card details through the mail or email.

6. As I think you all know by now, all access, for health and safety reasons, to the Isabel has been removed and the Isabel is now closed.

Below are some highly useful resources. Be well and stay safe.

Best wishes in trying times; as always, feel free to email me directly if you have any questions or concerns,
Scott

Prof. Scott MacKenzie, PhD,
Acting Head/Undergraduate Chair,
Dept. of Film and Media

Resources:
Student Academic Success Services
SASS will continue to support graduate students with their academic work. This support includes a suite of online resources, including resources specific to graduate student writing, and individualized expert 1:1 support through online appointments. Grads can book online appointments for writing, academic English, and learning strategies to work on anything from a section of their dissertation to presentation skills to procrastination and motivation. For more information about our services during this time, please see the FAQs page on our website.

Centre for Teaching & Learning
The CTL has many tools available to you to help with remote instruction and teaching tools. Check them out.

Career Services
Career Services is set up to assist you remotely (please do not come to Gordon Hall). To speak with a career counsellor, schedule a remote appointment (phone or Skype for Business) through MyCareer

Queen's University International Centre
QUIC will be following the advice of Public Health and as of Monday March 23rd at 2:00 pm the QUIC social spaces will no longer be accessible.
QUIC launched online student advising sessions using Zoom. This is a dedicated time for an advisor to answer any questions related to immigration, travel, or health insurance. Our advisors can be easily reached using your laptop or phone. UHIP - uhip@queensu.ca or Immigration - isa@queensu.ca
Next week, QUIC will launch daily Zoom Rooms. This is an opportunity for you to drop in, without an appointment, and for an advisor to answer questions. To set up an appointment with an International Student Advisor please email isa@queensu.ca and an advisor will reply to set a time with you to meet using Zoom.
For up to date information go to the QUIC website

Four Directions Indigenous Student Centre
Four Directions Indigenous Student Centre is committed to the health, safety, and well-being of
our entire community. With this in mind, and to do our part to flatten the curve of COVID-19, Four Directions is:
* Moving operations online and over the phone as of 4:30pm on Wednesday, March 18; and
* Cancelling all programming and events for the rest of the semester.

Lisa Doxtator, Cultural Counsellor, will be available via the phone for counselling appointments. You can email Lisa at lmd9@queensu.ca for more information and to set up an appointment. All other inquires can be sent to Kandice Baptiste, Director, at kandice.baptiste@queensu.ca. We encourage Indigenous students to reach out to us for support. We will not be physically present but we are still committed to your success and well-being.

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**Ban Righ Centre**

The Ban Righ Centre is currently closed due to the Covid19 situation. Staff will be working from home and will continue to monitor email and telephone messages. During this time we continue to offer student advising and support over telephone and by email. Don’t forget to check our Facebook page where we will be posting regular updates along with hints and inspiration to help us all through these uncertain times. [Ban Righ Centre Facebook](#)