PASSWORD MANAGEMENT IS AN IMPORTANT LINE OF DEFENSE

Passwords are intended to protect data, applications, and services.
Create them carefully and guard them closely.

FOLLOW THESE BEST PRACTICES:

- **DO NOT USE PERSONAL INFORMATION**
  (e.g., your name, birth year, home address, or phone number)

- **DO NOT USE KEYBOARD PATTERNS OR DUPLICATE CHARACTERS**
  (e.g., qwerty, or aabbbccddd)

- **DO NOT SHARE YOUR PASSWORDS WITH ANYONE**
  IT Services will NEVER ask for your NetID password or the answers to your NetID Security Questions.

- **DO NOT RE-USE PASSWORDS OR CHANGE ONLY ONE CHARACTER**
  Use a unique password for every set of credentials.

- **USE A PHRASE WITH 12 OR MORE CHARACTERS, NUMBERS, AND SYMBOLS**
  (e.g., PHRASE: “My favourite soccer player, when I was young, was number 7!” PASSWORD: MFSPwlwYw#7!)

- **WHERE AVAILABLE, USE MULTI-FACTOR AUTHENTICATION (MFA)**
  Enrol for MFA at Queen’s today.

If you think your NetID is compromised, contact the IT Support Centre
Check out other infographics on the IT Services Website

Need help? IT Services has you covered!

(613) 533-6666 during open hours  queensu.ca/its  Service Portal