

PASSWORD MANAGEMENT IS AN IMPORTANT LINE OF DEFENSE



Passwords are intended to protect data, applications, and services.

Create them carefully and guard them closely.

FOLLOW THESE BEST PRACTICES:

DO NOT USE PERSONAL INFORMATION

(e.g., your name, birth year, home address, or phone number)



DO NOT USE KEYBOARD PATTERNS OR DUPLICATE CHARACTERS

(e.g., qwerty, or aabbccdd)



DO NOT SHARE YOUR PASSWORDS WITH ANYONE

IT Services will NEVER ask for your NetID password or the answers to your NetID Security Questions.



DO NOT RE-USE PASSWORDS OR CHANGE ONLY ONE CHARACTER

Use a unique password for every set of credentials.



USE A PHRASE WITH 12 OR MORE CHARACTERS, NUMBERS, AND SYMBOLS

(e.g., PHRASE: "My favourite soccer player, when I was young, was number 7!"
PASSWORD: MF\$PwlwYw#7!)



WHERE AVAILABLE, USE MULTI-FACTOR AUTHENTICATION (MFA)

Enrol for **MFA** at Queen's today.



If you think your NetID is compromised, contact the IT Support Centre

Check out other infographics on the [IT Services Website](#)

Need help? IT Services has you covered!



(613) 533-6666
during open hours



queensu.ca/its



Service Portal