

IS RANSOMWARE TAKING YOUR DATA?



Ransomware is malicious software on your device from an unknown source that prevents access to your device and data unless a ransom is paid.

If it can connect to the internet, it is vulnerable.

MITIGATE YOUR RISK FROM RANSOMWARE:

BE VIGILANT WITH YOUR EMAILS

Be wary of links and attachments you don't expect, even if they seem to be from a trusted source. Verify emails by calling, messaging, or sending a NEW email to the source.

Learn more about how to **Report Suspicious Emails** at Queen's.



KEEP YOUR SOFTWARE UP-TO-DATE

Install updates promptly on your device, your browser, and any other software or applications you use.

And learn how IT Services can manage and deploy Windows updates, patches, antivirus for you with **System Center Configuration Manager**.



PROTECT YOUR DEVICE

Use anti-malware and applications from reputable stores, and make sure only YOU have access to your device. Don't allow family or friends to use your work device.

Check the **Queen's Software Centre** first to see if it has the tools and software you need.



BACK UP YOUR DATA

Store and back-up files on OneDrive for Business and Teams for free and safe storage, anywhere online access, and real-time collaboration.

Learn more about **OneDrive for Business** and **Teams** at Queen's.



If you think your system is infected, contact the IT Support Centre

Check out other infographics on the **[IT Services website](#)**

Need help? IT Services has you covered!



(613) 533-6666
during business hours



queensu.ca/its



Online Help Form
queensu.ca/its/helpform