

## 1. Downloading the Software

- a. You can download installers for Adobe Acrobat Pro here:

<https://helpx.adobe.com/ca/download-install/kb/acrobat-2020-downloads.html>

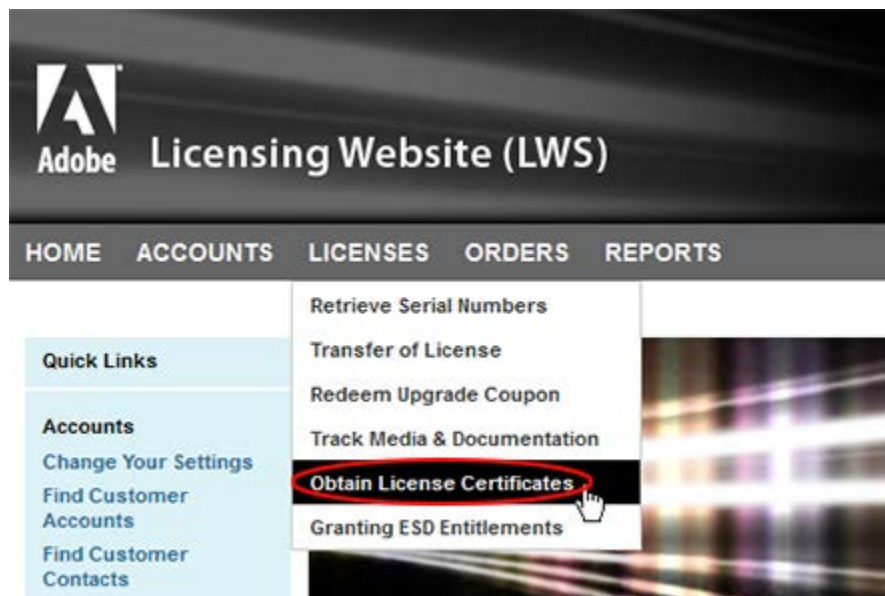
**Remember to click the appropriate version (Windows versus Mac OS)**

## 2. Activating the Software

- a. Any purchase of perpetual Adobe products under Queen's CLP includes a *license certificate* that includes order information. This information includes the end-user name, Deploy-to ID, purchase order number, order number, and serial number.
- b. The license certificate is a PDF document. You can view it in LWS, save it to your computer, email it, or print a copy for your records. With a license certificate, it is not necessary to activate or register the software.
- c. Sign in to the LWS with your Adobe ID and password (the Adobe ID email will be the "Ship to" contact on the Softchoice Sales Order / Invoice).

<https://licensing.adobe.com>

- d. Choose **Licenses > Obtain License Certificates**.



- e. Enter selection criteria, and click Search.
- f. Click a Certificate ID to open the license certificate PDF.
- g. You can now use the appropriate Windows or Mac serial key to activate your software.