Innovations in Health: Rethinking Canadian Policy in a Digitized World

Queen’s Public Policy Forum

@12Maloney
Innovations in Health

“....electronic health records are one of the most transformational innovations in health care in a generation.”

Canada’s provincial and territorial health ministers, Banff, September 2014
Healthier Canadians through innovative digital health solutions

Alexa
Judith
Brian
Cheryl
Independent studies: Benefits of $10.5B since 2007

Result of investments in telehealth, drug information systems, diagnostic imaging solutions, and community-based EMRs

Estimated Cumulative Benefits since 2007
(in millions of dollars – inflation adjusted to 2013 dollars)
Transformational change is not easy and it’s not just about the IT...
In fact, it’s mostly NOT about IT
Key enablers to transformation

Governance and leadership

Policy and legislation

Resource capacity, capability and culture

Practice and process change

Privacy and security

Interoperable ICT solutions

Business case and benefits realization

Financing
Infoway strategies

- Governance and leadership
  - governance models reflect the collaborative nature of the work
  - Agreement on common architecture, investment strategies, and conditions

- Facilitating practice and process change
  - Change management activities embedded in projects
  - Pan-Canadian Change Management Network

- Benefits evaluation and realization
  - Benefits Evaluation (BE) Framework and Strategy
  - Mandatory BE for every project
Infoway strategies

- Engagement and capacity building
  - Engaging Canadians
  - Engaging clinicians

- Share best practices and collaborate
  - CIO, Implementers Groups, Privacy Forums (common understandings paper)
  - Joint procurements
“The need for innovation ..., both in terms of medical technologies and healthcare delivery systems, is one of the most pressing public policy challenges of our times.”

Hon. Rona Ambrose, Health Minister – January 2014
THANK YOU

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