Student Support Services

**Academic Supports**

**Career Services**

*Gordon Hall, 3rd Floor, 74 Union St., 613-533-2992*  
careers.queensu.ca

The central provider of career education and employment services, Career Services supports and empowers informed decision-making about employment, career direction, further education and co-curricular goals.

**Office of the University Registrar (OUR)**

*Gordon Hall, 1st Floor, 74 Union St., 613-533-2040*  
queensu.ca/registrar

Student awards, convocation, records, tuition and fees, exams and timetabling. The OUR’s walk-in reception provides help with student cards, transcript orders, fees and awards.

**Student Academic Success Services (SASS): Learning Strategies & The Writing Centre**

*Stauffer Library, Main Floor, 101 Union St., 613-533-6315*  
sass.queensu.ca

Professional writing and learning support, general and discipline-specific academic skills workshops and English as a Second Language (ESL) support.

**Health & Wellness**

**Athletics & Recreation (A&R)**

*Athletics and Recreation Centre (ARC), 284 Earl St., 613-533-2500*  
gogaelsgo.com

The state-of-the-art ARC, rated A+ in *The Globe and Mail*’s student satisfaction survey, offers programs for all fitness levels. Get your minimum weekly recommended 150 minutes of physical activity! Intramurals, workouts, pickup sports or swimming promote healthy living and help manage stress. Full-time students are ARC members and can attend all Gaels regular home season games for free!

**Hospitality Services**

*Victoria Hall, Lower Level, 75 Bader Lane, 613-533-295*  
dining.queensu.ca

Check out three dining halls, get a meal plan, consult with a chef or dietician and visit the many retail food locations across campus. Hospitality Services also offers supports for students with severe allergies.

**Sexual Violence Prevention & Response Coordinator – Barb Lotan**

*B502 Mackintosh-Corry Hall in the Human Rights Office, 613-533-6330*  
bjl7@queensu.ca

Barb is the central contact for reviewing options and connecting students with the services they are comfortable with. She coordinates education, response, support, training and prevention initiatives.

**Student Wellness Services**

*LaSalle Building, 146 Stuart St., and 140 Stuart St., 613-533-2506*  
queensu.ca/studentwellness

Offers confidential, integrated health and wellness services to all students. Students can book appointments with doctors, nurses, counsellors, accessibility advisors, and health promotion educators. There is also a walk-in clinic available for more urgent needs. Services include physical, sexual, and mental health care, accommodation planning and advocacy for students with disabilities, and peer-led health promotion activities.
Faith and Spiritual Life
JDUC, Room 142B, 613-533-2186
queensu.ca/faith-and-spiritual-life
Chaplains provide confidential spiritual and religious counselling for students and staff from all backgrounds. See the Chaplain’s website for bios and more information.

Student Life
Ban Righ Centre
32 Bader Lane, 613-533-2976
banrighcentre.queensu.ca
The centre welcomes women of diverse backgrounds and all ages, especially those returning to university after a time away, and offers community, personal, practical and financial support.

Community Housing
169 University Avenue, 613-533-2501
community.housing.queensu.ca
University-owned off-campus student rental property management and host of a local landlord listing service for available student rental units.

Four Directions Indigenous Student Centre
146 Barrie Street, 613-533-6970
queensu.ca/fdasc
A home away from home for Queen’s Aboriginal community. The centre’s programs include 1:1 advising, personal support and counselling, cultural workshops, elder services, traditional teachings and ceremonies, a lounge, library, laundry, kitchen and feasts.

Queen’s University International Centre (QUIC)
JDUC, Room 111, 87 Union St., 613-533-2604
quic.queensu.ca
The centre provides an informal gathering place for the international members of the Queen’s community to network and receive non-academic advice. Supports and programs are offered to students interested in internationalizing their education on campus or through study, work or travel abroad.

Residences & Residence Life
Victoria Hall, Lower Level, 75 Bader Lane, 613-533-2529
residences.housing.queensu.ca
Most first-year students live in one of Queen’s 17 unique Residence buildings. Professional and student staff provide peer support, counselling, educational programming and community building with a commitment to fostering an inclusive and respectful environment.

Student Community Relations Office
JDUC, Room 142a, 87 Union St., 613-533-6745
queensu.ca/studentcommunityrelations
Guidance and advice about living in the Kingston community, including information about housing, leases, insurance, moving in, moving out and neighbour issues.

Student Experience Office (SEO)
John Deutsch University Centre (JDUC), Room 135, 87 Union St., 613-533-2539
queensu.ca/studentexperience
Offers orientation, transition, community engagement and leadership programming including Summer Orientation to Academics and Resources (SOAR), Fall University Orientation, Queen’s Reads, Q Success, Bounce Back and Queen’s Cares.

For information and resources for parents, please visit: queensu.ca/parents and queensu.ca/studentaffairs

Last update: August 2018