What is Procedural Fairness?
Procedural fairness guides the decision-making process. Procedural fairness ensures that decisions made are fair. It’s important to note that fairness does not mean always getting the outcome that you want or that you think is appropriate. Procedural fairness is about making sure that there are consistent processes, a chance for Respondents to be heard, and an expectation to be treated with respect.

*Information has been adapted from the ACCUO Fairness Guide 2015

Procedural Fairness and Non-Academic Misconduct
Notice
A student will be informed of the allegations made against them and any meeting and decision dates.

Information
A student will have access to the information being relied upon to make a decision.

Response
A student will be able to present their side to an objective decision-maker.

Reasons
A student will be given the reasons that support the decisions made.

Office of the University Ombudsperson
One of the central duties of the Office of the University Ombudsperson is to ensure procedural fairness in decision-making at Queen’s University. Check out the Office of the Ombudsperson website to learn more.

Some of the ways Queen’s ensures fairness in the conduct processes:
- Making sure all participants have information about the policies, processes and procedures available.
  - Information is located on our website.
  - Information is included in Notice of Investigation.
• Ensuring all staff involved in the conduct process have received relevant specialized training.
• Providing a minimum of 48 hours notice prior to any meeting with a case manager/investigator
  o Every effort is made to minimize the impact on academics by scheduling meetings outside of class time.
• Providing on-going disclosure of information gathered to support the complaint, including:
  o Original incident report/complaint
  o Photos, videos, documents
• Providing opportunities for a Respondent to bring forward their own evidence to respond to the complaint.
  o Respondents can respond in person or in writing.
• Permitting participants to attend meetings and hearings with a support person, advisor, and/or legal counsel.
• Ensuring that information gathered as part of a process is maintained confidential and only shared with those who have a legitimate requirement to receive it.
  o NAM records are stored on the Advocate Case Management System and only authorized staff have access.
• Providing decisions and reasons in writing.
  o They are also available in accessible formats.