



Tools for **TRAQ**
Research at Queen's

TRAQ Tips

Researchers - User Manual

Rev. March 2017



Important TRAQ Tips

- TRAQ does not have an *automatic save* feature. Click the “Save” button after completing each tab. You will know that you have saved your changes when you see the “Application Saved” message in green font at the top-left of the window.

Application Ref No: 7517

Application Form: TRAQ DSS FORM



Application Saved

The screenshot shows the TRAQ application interface. At the top, there is a tabbed menu with the following tabs: Project Info, Project Team Info, Project Sponsor Info, * TRAQ DSS FORM (the active tab), Attachments, Approvals, Logs, and Errors. Below the tabs, there is a form field labeled "Title *" with the text "Test Grant Application" entered. The "Application Saved" message is visible in the top-left corner of the window.

- Though TRAQ does not have an *automatic save* feature, it does have a *time out* feature! If you need to step away from your computer, you should always click “Save” and “Close” as a precautionary measure. Failing to do so may result in information being lost and the application being “locked”.

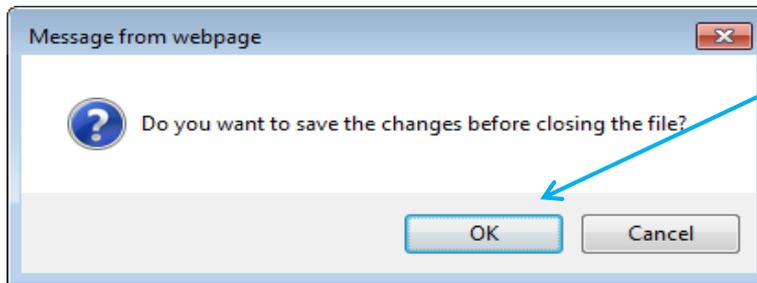
Logs Tab – Project Logs

- The Project Logs tracks and time stamps every action taken on the application. Researchers are encouraged to check the Project Logs regularly as it is a good way to ensure that your most recent changes have been saved – text in blue font represents the most recent updates.

Timestamp	Activity	Initiator
2013/05/14 16:22	Project Work Flow State has been changed from Pre Submission to Department Signing Authority Review Internal Awards Approval Form : Clinical Trial section -> Total Amount payable by Sponsor has been changed from "" to '0'	Queen's Researcher
2013/05/14 15:43	Attachment Vacation Message.docx has been Added.	Queen's Researcher
2013/05/14 15:16	Program(Standard Research Grant)/Agency(Social Sciences and Humanities Research Council) Disbursement(Year : 2013/Start Date :2013/05/01) has been Added (Requested Total : \$250,000.00/ Awarded Total : \$0.00 Actual Total \$0.00) Internal Awards Approval Form : General Information Tab -> Has this project been peer reviewed? has been changed from '-1' to 'YES' Clinical Trial section -> Per Subject Fee has been changed from "" to 'NO' Clinical Trial section -> Estimated number of Subjects has been changed from "" to '200' Clinical Trial section -> Clinical Trial phase has been changed from '-1' to 'Pilot Study' Clinical Trial section -> Clinical Trial Protocol # has been changed from "" to '0000' General Information Tab -> Application submitted for Ethics Purposes Only? has been changed from "" to 'YES' Checklist -> Checklist has been changed from "" to ' Investigator's Brochure Insurance Certificate '	Queen's Researcher

Save and Close

- You will know that you are closing the file properly (i.e. using the “Close” button) when the following dialog box pops up on your screen:



Click “OK” to save your changes and close the file

- Important:** Do not close that application by clicking the X at the top of your browser, doing so will result in the application being “locked” preventing other team members from accessing it



TRAQ Tip! Though TRAQ has no *automatic save* feature, it does have a *time out* feature! If you need to step away from your computer, you should always click “Save” and “Close” as a precautionary measure. Failing to do so could result in information being lost and the application being “locked”. The user responsible for “locking” the application is able to “unlock” it by accessing it again and exiting properly. All other team members, who find themselves “locked out” of the application, can either contact the user who “locked” it or the TRAQ team for support using the online help form (<https://www.queensu.ca/itrack/TRAQ/traq.php>); or by email: traq@queensu.ca); by phone (ext. 78426);

Help Link is Connected to TRAQ Help Desk Online Form

Pathways | Product Info

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Submit Issue to TRAQ Issue Tracking

**** Mandatory fields are highlighted and preceded by an asterisk**

Before submitting an Issue have you looked at our [FAQ](#) and [TRAQ tips](#)?

*Issue: []

Contact Information

*First Name [] NetID []

*Last Name [] Phone Number []

*Email address [] Affiliation to Queen's [No Choice v]

Issue Information

Operating System [No Choice v] Application Status [No Choice v]

Web Browser [No Choice v] Issue Category [No Choice v]



Need assistance?

Contact the TRAQ Help Desk

Submitting an [online form](#)

Email: traq@queensu.ca

(613) 533-6000, ext. 78426

